



Wednesday, March 15

7:00 am – 8:00 am

Continental Breakfast **Ballroom, Wedgewood Foyer, Cameo Foyer**

7:00 am – 10:30 am

Registration **Hallway Between Ballroom and Wedgewood**

7:30 am – 2:30 pm

Exhibit Hall **Cameo**

8:00 am – 9:30 am

Opening Session and Keynote **Ballroom and Wedgewood**

Paul Allen, Gallup

9:45 am -- 10:45 am

Serving Disconnected Young Adults: Lessons Learned from @LIKE Program **Waterford B**

Improving Workforce Development Programs: Lessons Learned from Listening to Dads **Willows AB (Lower Level)**

Demand-driven Sector Strategies: An Industry Navigator Approach **Ellicott (Lower Level)**

Helping TANF Clients Connect to Maryland's Workforce Development System **Amphitheater**

Sectorial Employment for Jobseekers with Criminal Background Issues **Willows DE (Lower Level)**

Career Pathways in Context **Oakdale**

Assisting Job Seekers to Overcome the Age Factor **Waverly**

Veteran Services Across the Partnership **Wedgewood**

Making Documents Accessible to Everyone **Merriweather**

Civility in the Workplace **Waterford A**

11:00 am -- 12:00 pm

Port Covington Workforce Strategy **Oakdale**

WIOA Out-of-School Youth Motivation, Retention and Success Strategies **Waverly**

Money Smart for Young People and Savings Strategies **Willows DE (Lower Level)**

Advancing Apprenticeship under WIOA **Amphitheater**

Section 503 & Me: How Can Employers Create a Disability-Friendly Workplace? **Merriweather**

Customer-Centered Strategies for Serving Refugees and Immigrants **Willows AB (Lower Level)**

Designing Career Training Programs to Close the Skills Gap in the Building and Construction Industry **Ellicott (Lower Level)**

Civility in the Workplace **Waterford A (Continued)**

LMI to Find a Career: Resources and Strategies for Usage **Waterford B**

12:00 pm – 2:00 pm

Networking Lunch, **Ballroom and Wedgewood**

2:00 pm – 2:30 pm

Break. Visit Exhibitors in **Cameo**

2:30 pm -- 3:30 pm

Collaboration: from Planning to Implementation **Willows DE (Lower Level)**

STEP Plus: Creating a Work Ready Community **Merriweather**

Best Practices for Engaging and Partnering with Employers **Amphitheater**

From Outreach to Career, a Pathway to Young Adult Success **Willows AB (Lower Level)**

Creating Sustainable Information Technology Careers for Unemployed and Underemployed Americans **Oakdale**

Making it Count – Understanding the WIOA Performance Measurement System **Ellicott (Lower Level)**

WOW! Creating Experiences Worth Talking About! **Crystal Ballroom**

The New Leader's Jumpstart Plan **Wedgewood**

Leveraging Your Competitive Advantage to Deliver Effective Workforce Programming

Amphitheater

3:00 pm – 5:00 pm

Governor's Workforce Development Board Meeting

3:45 pm -- 4:45 pm

Making Connections – Exploring the integration of Unemployment Insurance with Workforce Development **Ellicott (Lower Level)**

One Baltimore for Jobs: Demonstrating a Stronger, Responsive Workforce System **Willows DE (Lower Level)**

Are you Boring Your Workshop Participants **Oakdale**

The Three Legged Stool: Reporting, Compliance, and Performance **Merriweather**

Cultural Competency and Best Practices when Serving the Immigrant Community **Willows AB**

Think Like the Employer!: A Reliable Framework for Understanding Employers **Crystal Ballroom**



Thursday, March 16

7:00 am – 8:00 am

Continental Breakfast **Ballroom, Wedgewood Foyer, Cameo Foyer**

7:00 am – 10:30 am

Registration **Hallway Between Ballroom and Wedgewood**

7:30 am – 2:30 pm

Exhibit Hall **Cameo**

8:00 am – 9:30 am

Opening Session and Keynote **Ballroom and Wedgewood**

Josh Davies, The Center for Work Ethic Development

9:45 am - 10:45 am

Use of Assistive Technology with individuals with Disabilities in Education, Workplace and Independent Living **Oakdale**

From Prison to Middle Income: The DLLR & VFC Collaboration **Ellicott (Lower Level)**

Maryland's Food Stamp Employment and Training (FSET) Program **Amphitheater**

Maximizing Engagement and Retention for Out of School Youth **Willows AB (Lower Level)**

What You Need to Know About Registered Apprenticeships **Merriweather**

From Resistance to Assistance: The Art of Engagement! **Waterford B**

Enhancing System Effectiveness with Employment First **Willows DE (Lower Level)**

From Transactional to Transformational: Creating an Exceptional Customer Experience

Wedgewood

The New Leader's Jumpstart Plan **Waterford A**

11:00 am -- 12:00 pm

Essential Practices for Serving Workforce Center Customers with Disabilities **Oakdale**

The Next Generation of Apprenticeships: Beyond the Skilled Trades **Waverly**

JOSH vs MIKE **Waterford B**

Take the Fast-Lane to Transportation Construction Jobs in Maryland **Ellicott (Lower Level)**

Career Exploration for Non-College Bound Seniors **Willows AB (Lower Level)**

Making Workforce Strategies work for the Employer: Leveraging Community Resources

Merriweather

On-the-Job Training Done Easy ***Willows DE (Lower Level)***

Teaching the “Not-so-Soft” Skills: Serve Businesses, Help Individuals & Generate Income

Amphitheater

The New Leader’s Jumpstart Plan ***Waterford A (Continued)***

12:00 pm – 2:00 pm

Lunch and A Conversation with the Secretaries

Ballroom, Wedgewood

2:00 pm – 2:30 pm

Last chance to visit Exhibitors in ***Cameo***

2:30 pm -- 3:30 pm

Providing ACE Services- Accessible, Collaborative and Effective ***Ellicott (Lower Level)***

Climbing the Ladder to Long Range Child Support Compliance ***Waterford B***

Bridging the Gap in Veteran Workforce Development ***Wedgewood***

Partnering with Business to Expand Job Access and Quality ***Amphitheater***

Background Checks and Expungements - How They Impact Your Clients ***Merriweather***

Baltimore City Water Industry Youth Career Mentoring Program ***Willows AB (Lower Level)***

Integrating Workforce Development with the Adult Basic Education Curriculum ***Willows DE (Lower Level)***

Shifting Focus: Innovative Business Solutions Beyond Recruitment ***Waterford A***

Lessons From the Down Under: Motivating Our Customers to Move Forward ***Oakdale***

3:45 pm – 4:30 pm

Closing Keynote ***Ballroom, Wedgewood***

Mike Fazio, Workplace 180