



Wednesday March 15, 2017

7:30 am – 8:00 am	Registration & Continental Breakfast
8:00 am – 9:15 am	Opening Session and Keynote
9:15 am – 9:45 am	Break & Exhibit Hall
9:45 am – 10:45 am	Workshop Sessions
10:45 am – 11:00 am	Break
11:00 am – 12:00 pm	Workshop Sessions
12:00 pm – 1:15 pm	Lunch
1:15 pm – 1:45 pm	Break & Exhibit Hall
1:45 pm – 2:45 pm	Workshop Sessions
2:45 pm – 3:00 pm	Break
3:00 pm – 4:00 pm	Workshop Sessions
4:00 pm – 4:15 pm	Break
4:15 pm – 5:00 pm	Closing Session
6:00 pm – 7:00 pm	Reception

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9:45 am – 10:45 am	Workshop Sessions
10:45 am – 11:00 am	Break
11:00 am – 12:00 pm	Workshop Sessions
12:00 pm – 1:30 pm	Lunch
1:30 pm – 2:00 pm	Break & Exhibit Hall
2:00 pm – 3:00 pm	Workshop Sessions
3:00 pm – 3:15 pm	Break
3:15 pm – 4:00 pm	Closing Keynote



Wednesday March 15, 2017

9:45 am – 10:45 am

Improving Workforce Development Programs: Lessons Learned from Listening to Dads
Making Documents Accessible to Everyone
Assisting Job Seekers to Overcome the Age Factor
Navigating Sector Strategies: An Approach to Staffing and Implementation
Service Disconnected Young Adults: Lessons Learned from @LIKE Program
Sectorial Employment for Jobseekers with Criminal Background Issues
Port Covington Workforce Strategy
LMI to Find a Career: Resources and Strategies for Usage
Helping TANF Clients Connect to Maryland's Workforce Development

11:00 am – 12:00 pm

The Three Legged Stool: Reporting, Compliance and Performance
How Can Employers Create a Disability-Friendly Workplace?
Veteran Services Across the Partnership
Customer-Centered Strategies for Serving Refugees and Immigrants
Money Smart for Young People and Saving Strategies
Josh Davies

1:45 pm – 2:45 pm

Best Practices for Engaging and Partnering with Employers
WIOA Performance
WOW! Creating Experiences Worth Talking About!
The New Leader's Jumpstart Plan
From Outreach to Career, A Pathway to Youth Adult Success
Collaboration from Planning to Implementation

3:00 pm – 4:00 pm

Leveraging Your Competitive Advantage to Deliver Effective Workforce Programming
Unemployment Insurance and Workforce Development Connectivity
Are You Boring Your Workshop Participants?
The New Leader's Jumpstart Plan (Continued)
Cultural Competency and Best Practices when Serving the Immigrant Community
One Baltimore for Jobs: Demonstrating a Stronger, Responsive Workforce System



Thursday March 16, 2017

9:45 am – 10:45 am

Maryland's Food Stamp Employment and Training (FSET) Program

What You Need to Know About Registered Apprenticeships

Use of Assistive Technology with Individuals with Disabilities in Education, Workplace and Independent Living

From Prison to Middle Income: The DLLR & VFC Collaboration

Maximizing Engagement and Retention for Out of School Youth

Enhancing System Effectiveness with Employment First

Civility in the Workplace

4 Keys to Being a Great Motivator

From Resistance to Assistance: The Art of Engagement!

11:00 am – 12:00 pm

Shifting Focus: Innovative Business Solutions Beyond Recruitment

The Next Generation of Apprenticeships: Beyond the Skilled Trades

Essential Practices for Serving Workforce Center Customers with Disabilities

Take the Fast-Lane to Transportation Construction Jobs in Maryland

Career Exploration for Non-College Bound Seniors

On-the-Job Training Done Easy

Civility in the Workplace (Continued)

From Transitional to Transformational: Creating an Exceptional Customer Experience

Making Workforce Strategies Work for the Employer: Leveraging Community Resources

2:00 pm – 3:00 pm

Partnering with Business to Expand Job Access and Quality

Background Checks and Expungements – How They Impact Your Clients

Lessons From the Down Under: Motivating Our Customers to Move Forward

Providing ACE Services – Accessible, Collaborative and Effective

Baltimore City Water Industry Youth Career Mentoring Program

Integrating Workforce Development with the Adult Basic Education Curriculum

Bridging the Gap in Veteran Workforce Development

Teaching the “Not-so-Soft” Skills: Serve Businesses, Help Individuals & Generate Income

Climbing the Ladder to Long Range Child Support Compliance